

Toll Free 1-800-431-3947 • Fax 1-774-773-1444

Online www.SmartPakWestern.com

40 Grissom Rd, Suite 500, Plymouth, MA 02360

Shipping & Handling
Only \$7.95

(Yes, really. Ship all you want for only \$7.95)

Never any FOB surcharges

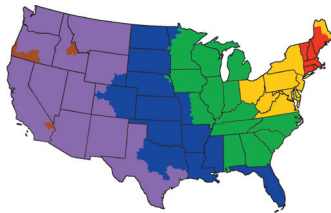
Save even more with Barn Buddies™—call for details

Fast Shipping!

Order by 2 PM and we'll ship the same day!

Shipping Schedule

Delivery Zones	Business Days to Ship
Red	1
Yellow	2
Green	3
Blue	4
Purple	5
Brown	6



Expedited Shipping

3-Day Select, 2nd and Next Day Air shipping options are available Monday - Friday only.

Shipping

Order an unlimited number of items for just \$7.95 in shipping. No F.O.B. charges. No weight surcharges! It's simple and it's fair. Order a little or order a lot. Rates this good only apply within the continental United States. All orders to Alaska and Hawaii must ship via 2nd Day Air, so please call or visit our website for pricing.

Barn Buddies™ Shipping Now Just \$3.95! Do you have SmartPaks shipping to a barn? Sign up for free and save on shipping when you ship with other orders going to the barn on the same day. Ship SmartPaks and anything else you use (buckets of supplements, fly spray, blankets, and more) to the barn on the same day for only \$3.95. Just call us and we'll do the organizing for you. Even if you don't have a horse on SmartPaks you can still qualify for this unbelievable rate! Rates this good only apply within the continental United States. All orders to Alaska and Hawaii must ship via 2nd Day Air, so please call or visit website for pricing.

Return Policy

Your satisfaction is important to us. If you are dissatisfied with a product, please contact us within 60 days and we will arrange for a refund, exchange, or replacement. Custom items are not returnable. State and federal regulations prohibit us from accepting pharmaceuticals for return. Health regulations also prohibit us from accepting returns on worn undergarments; these products must be in the original, sealed packaging in order to be eligible for a refund or exchange.



The Perfect Gift!

Sometimes the best gift is the one they choose themselves. The SmartPak Gift Card allows recipients to choose exactly what they want.

Gift cards are redeemable on our website, over the phone, by mail or in the SmartPak store.

Create Your Custom SmartPak™ **1** Order Your Supplements

SmartPak™ prices in the catalog are for a 28-day supply at the maintenance dosage. Use website or call for Loading or Custom dosing. Place your order by phone, web, fax or mail. We'll ship your first order out within one business day, UPS Ground. Pay by credit card and we will send you a new supply of SmartPaks™ automatically every 28 days. You can change, delay, or cancel your standing SmartPak™ order at any time. NOTE: Pharmaceuticals require a veterinarian's prescription.

Horse Name _____ (Copy this page for multiple horses)

Page #	Item#	Supplement Name	Price
A. Supplements Total			

2 Order Your Supplies

Page #	Item#	Item Name	Color/Size	Quantity	Price

B. Supplies Total

Total (A + B)

MA residents only add 6.25% sales tax

Shipping & Handling* **\$7.95**

Grand Total

Catalog Referral Code (found on back cover)

3 Billing/Shipping Information

Billing Address

NOTE: If you are not the person above, please cross out that name and address and fill in the correct information above.

Shipping Address (check to use billing address)

Name (Attention) _____

Barn Name _____

Address (no P.O. Boxes) _____

City _____ State _____ Zip _____

Barn Phone Number _____

Barn Manager's Name _____

Contact Info

Daytime Phone* _____

E-mail Address* _____

*We will not share your phone number or e-mail address

We make every effort to avoid mistakes however we reserve the right to correct any mistakes should they occur. Prices are subject to change. SmartPak wishes to thank Cutler Farm Dressage, Wembley, Hidden Hollow, Grazing Fields, Acorn Hill, Four Winds Farm, Up the Creek Farm, Starwyn Farm, LLC, Little Brook Farms, Inc., Sherborn Farm, Devon Glen Farm, Stillpoint Farm, Salamander Farm, Finesse Farm and Pinetree Quarter Horses for letting us photograph their beautiful horses and barns.

4 Method of Payment

We accept Visa, MasterCard, American Express, Discover Cards, Money Orders and Personal Checks. Please make checks payable to "SmartPak Equine, LLC". We will not ship your order until your check clears.



Name on Card _____

Account #

Expiration Date _____ / _____

Authorized Signature _____

Privacy Policy

Our mission is to provide you with "knock your socks off" service at an affordable price. To provide exceptional service, we ask for telephone and email contact information with all orders. This helps us to answer questions quickly. We promise that we will never sell or rent your telephone or email information to third party marketers. We also ask for your billing address, which we use to authorize your credit card. From time to time, we may make customer address information available to providers of products that we think may be of interest to you. To exclude your name from third party mailings, please call us or email us at CustomerCare@SmartPak.com.